Third-Party Navigation Map Changes

If you find a map issue with	Do this
WAZE	Confirm issue on Waze.com/livemap If map is wrong, then follow steps below: **App** 1. Tap the orange triangular (!) icon at the bottom right corner. 2. Select "Map issue" 3. Provide a detailed description of the discrepancy. **Web Browser** 1. Go to Waze Map Editor (can be found using Google search) 2. Log in using your Waze account. You can log in quickly by scanning the QR code. 3. Edit the map and submit changes for review. Follow the provided instructions.
Google Maps	Confirm issue on Google.com/maps If map is wrong, follow instructions here: **Web Browser** 1. In Google Maps, navigate to the problem location. 2. Right-click on the road or point-of-interest (POI) 3. Report a data problem. Follow the instructions. FAQ. **App** 1. Long-press a location 2. Suggest an edit
Apple Maps	Confirm issue is wrong on the native map on an Apple Device. You can only edit POIs in the app. To suggest map edits, you must use macOS. **iPhone App** 1. Long-press a location 2. To add a new POI: Report something missing 3. To edit an existing POI: select the POI to open the Place Card > report an issue **Apple Maps on macOS**

	1. Open Apple Maps: Launch the app on your Mac. 2. Find the Location: Navigate to the area with the issue. 3. Report an Issue: Click on "Maps" in the menu bar and select "Report an Issue". 4. Choose Issue Type: Select from options like "Add to Maps," "Report a Problem," or "Suggest a Change". 5. Provide Details: Fill out the form with accurate information about the discrepancy. 6. Submit: Click "Send" to submit your report. **Business on Apple Maps** 1. To claim or create a business on Apple Maps go to https://www.apple.com/business/connect/ 2. Sign Up (you will need an apple ID) 3. Validate you own the business 4. Update business within your apple map business account.
Bing Maps (This is the base map used in DriveNC.gov and TIMS)	Confirm issue here: https://www.bing.com/maps **Web Browser** 1. Visit Bing Maps: Go to Bing Maps. 2. Locate the Area: Navigate to the map area with the issue. 3. Access Feedback: Click on "Feedback" at the bottom right corner. 4. Report a Problem: Select "Report a map problem" from the options. 5. Provide Details: Fill out the form with accurate information about the discrepancy. 6. Submit: Click "Submit" to send your report.
Tom Tom	Confirm issue on https://mydrive.tomtom.com/en_us/ **Web Browser** Follow instructions here: tomtom.com/mapshare/tools/# You will need to create a TomTom account to use this process.
Garmin Device and HERE Maps	1. Confirm issue here: https://wego.here.com **Web Browser** 1. Visit HERE Maps: Go to https://wego.here.com/. 2. Create an Account: Sign up or log in if you already have an account. 3. Navigate to the Location: Use the map to navigate to the area with the issue. 4. Access Feedback: "Gear" menu in upper right near your account initials. Click on "Give Feedback" option 5. Report the Problem: Send an email to the address shown: appsupport@here.com. Describe the relevant information about the discrepancy or map error, provide coordinates and screenshots as needed. 6. Submit: Click "Submit" to send your report.
Open Street Maps	Confirm issue on openstreetmap.org

	If map is wrong, follow instructions here:
	Web Browser
	1. Visit OpenStreetMap: Go to OpenStreetMap.
	2. Create an Account: Sign up or log in if you already have an account.
	3. Navigate to the Location: Use the map to find the area with the issue.
	4. Enter Edit Mode: Click on "Edit" at the top of the page (choose "Edit with iD (in-browser editor)" for ease).
	5. Make Changes: Use the editing tools to correct or update the map data.
	6. Add a Change Comment: Provide a brief summary of your edits.
	7. Save Your Work: Click "Save" to submit your changes.